This is an important preparedness message from Eversource. Severe weather is expected in your area and may cause power outages. Please prepare a backup power source or move to an alternate location if necessary. Information on emergency disaster services-including shelters-is available by contacting the American Red Cross or your local fire or police department. Please know that our crews are prepared to restore power as quickly as safety allows.

Readiness Condition: Warning

OVERVIEW

* Forecasts show the potential for normal to wet snow moving into the state Saturday evening, Jan. 19, 2019, followed by freezing rain or rain early Sunday morning, and then changing to snow again through Sunday afternoon. Strong winds gusting 30 - 40 mph from Saturday through sunset Monday, Jan. 21, will accompany the snow and mixed precipitation, along with single-digit temperatures by Monday morning.
* Eversource has crews ready to respond to any outages the storm may cause.

OPERATIONS

* All Emergency Operations Centers (EOCs) in Hartford, Newtown and New London will open Saturday at 7 p.m. The Incident Command Center will be activated Sunday morning, Jan. 20.
* Connecticut will move to a Level 4 ERP (Emergency Response Plan) at 4 p.m. Saturday, Jan. 19, 2019.
* Operations and Contact Centers are staffing appropriately.
* Gas operations does not anticipate any impacts but is monitoring the system and will have crews ready to respond to any outages or mutual aid requests from electric operations.

Public Information

* We will contact our customers who rely on electricity for medical reasons on Friday, Jan. 18, to allow time to prepare for potential outages.
* Community Relations is in touch with our community partners and ready to assist with emergency planning as needed.
* We will launch other internal and external communications as appropriate.

* This Preparedness Briefing will be sent to communities, including state regulators and the Connecticut Division of Emergency Management and Homeland Security.
* Storm preparedness messaging will be on Twitter (@EversourceCT) and Facebook (facebook.com/EversourceCT)

SAFETY INFORMATION

* If the power goes out, we want customers to stay safe and comfortable. Get ready for the storm by visiting Outages & Storms on Eversource.com, then click on Storm Preparedness.
* If you see a downed wire, call Eversource at 800-286-2000 or 911 to report it. Maintain a distance of at least 10 feet until Eversource arrives to make the area safe.
* Before you use a generator, make sure it is connected by a qualified electrician. Always operate it outdoors and as far from the house as possible. Keep it away from doors, windows and air vents to avoid carbon monoxide poisoning.
* Customers are encouraged to sign up to receive storm outage updates on the channel of their choice (text, email, phone call) at www.eversource.com<http://www.eversource.com>.

Natural Gas SAFETY

* If you have natural gas service, it is very important that you keep your gas meters and outdoor vents clear of snow and ice buildup.
* Carefully remove snow and ice buildup from the meter or appliance vent pipe with a broom or by hand. Do not use a shovel or kick your gas meter because that can damage the meter.
* After clearing snow from your roof, double-check to make sure your meter and air return vents are clear of obstructions to ensure proper and safe functionality.
* Do not use your gas stove as a heating source.
* Make sure you have a functioning carbon monoxide detector installed in your home.
* If you smell a gas odor in any home or business, leave immediately. Get to a safe place and call 911. Remain outside until Eversource can check the source of the odor.